

KCC COMMUNITY WARDENS REPORT**Referrals:**

The Dartford and Gravesham Community Warden team continue to respond to referrals from SECAM, Social services, Kent Police and Trading Standards of welfare/safeguarding concerns regarding vulnerable residents throughout Swanscombe and Greenhithe.

- Isolation and inclusion:

We will continue to recommend groups to residents who feel isolated and need help in improving their well-being.

- Health and Wellbeing:

We will continue to deliver advice and referrals to relevant partners for support i.e., GP, MDT, charities and food bank aid.

- Vulnerable persons:

We will provide support and advice in reporting incidents of alleged crime/fraud to Trading standards and Kent police.

Brief report from KCC Community Warden Jo Appleton

It has been a pleasure meeting the Swanscombe community and witnessing the wonderful work your volunteers do throughout groups and the food bank. I know that this is offered in Greenhithe too as I had the pleasure of witnessing this when I did my training with Billy last year. The groups are creating a stronger community and improving the well-being of your residents.

My report will not contain any personal information of your residents and will highlight briefly what tasks I have covered in the 6 weeks of covering your area.

Reassurance

I provide a visible presence in Swanscombe allowing time to engage with various members of the community. This allows the community to voice any concerns and where possible I can help resolve them. I continue to raise awareness of scams and door stop crime.

Community Groups/Food Bank

- I attend the food bank fortnightly in Swanscombe where they have helped to feed almost 100 residents.
- Whilst attending groups I have informed residents of my role, provided leaflets and where required I have referred them to other agencies for assistance.
- Introduced myself to the Fire Station Café and will attend frequently as it seems a good meeting point!

Issues raised during Visible Presence

- Speed bump sign on the corner of Swanscombe Street and church road bent over and a danger to pedestrians – Reported to highways Ref: 773239 (work completed)

- Resident reported not being able to get out of their property with their mobility scooter to attend groups due to the step leading out of their property – Referral
- Resident recently moved to the area required information on how to enrol their child into the local school. Advice given with information on Sure Start
- Parking issues with the shared access between the flats and the school – liaised with resident and brought to the attention of the school. Seems an ongoing concern.
- Electric off-road bike issues - reported to 101 with intel.
- Resident interested in creating a youth group – gave resident Parish details for further advise.
- Resident expressed concerns for their neighbour – CW visit
- Resident unable to walk along the footpath in Rectory Close due to flooding/blocked gully – reported to highways Ref: 780629
- Welfare check
- ASB issues referred to the ASB team DBC
- Enquiry regarding food parcel – referred to the food bank