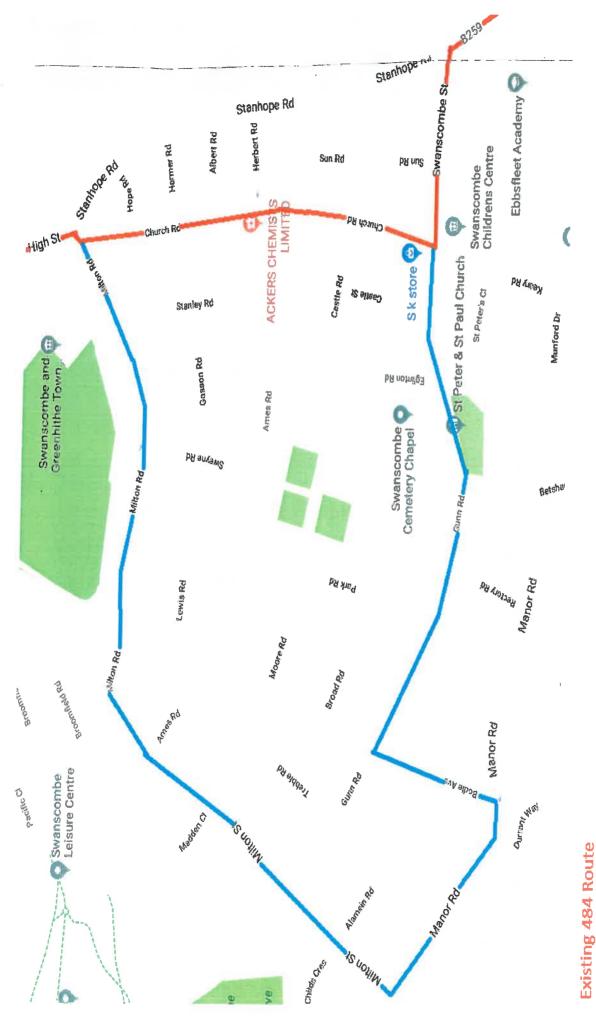
## AGENDAITEM 6



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Service 485/485A to remain unchanged



Alternative Proposed 484 Route



From: Charlton Edward Thornhill

Date: 12 February 2019 at 12:10:15 GMT

To: "Peter.Harman@kent.gov.uk" < Peter.Harman@kent.gov.uk>

Subject: Fw: 484 bus service

Hi Peter,

Please find attached the timetable, if you can get sign off from the town council members and then confirm they are happy to proceed via email I can get this registered asap and give you a go live date.

Kind regards

Charlton Thornhill Network Manager Arriva Kent and Surrey

**Arriva Southern Counties** 

EXTRACT OF MINUTES FROM FULL COUNCIL 13 DECEMBER 2019.

## 351/18-19. ARRIVA BUS SERVICE CHANGES.

Further to minute 315/18-19 (Planning, Major Developments, Transportation & the Environment Committee 28 November 2018) Members were asked to consider the recent changes Arriva introduced to the local bus services and whether advice should be sought from an alternative bus company as to whether they would be interested in operating in the area.

Members discussed issues with the service, including its commissioning, and how passenger numbers were being recorded. KCC Member P M Harman confirmed that he was in discussion with Arriva and other bus service providers regarding the service changes and liaising directly with alternative providers. It was agreed that Town Councillors' Mrs S P Butterfill, Ms L M Cross and Ms L C Howes arrange a meeting with Arriva and other bus service providers along with KCC Member P M Harman to discuss the issues that had been raised.

## RESOLVED:

- That Councillors' Mrs S P Butterfill, Ms L M Cross and Ms L C Howes arrange a
  meeting with Arriva and other bus service providers along with KCC Member P M
  Harman to discuss the issues that had been raised.
- 2. That the Town Clerk contact Ebbsfleet Development Corporation in order to ascertain how the new bus service linking Castle Hill had been commissioned.



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• EMAIL CORRESPONDENCE REGARDING ENQUIRY RAISED BY FULL COUNCIL 13 DECEMBER 2018 (MINUTE 351/18-19).

To: Graham Blew < graham.blew@swanscombeandgreenhithetowncouncil.gov.uk > Subject: RE: Arriva Bus Service - Sec 106

Hi Graham

Please see my comments against the queries

Regards

PETER NELSON



From: Caroline Barker [mailto:caroline.barker@ebbsfleetdc.org.uk]

Sent: 19 January 2019 12:34

To: Graham Blew <graham.blew@swanscombeandgreenhithetowncouncil.gov.uk>

Subject: RE: 3: Received: 2 Arriva Bus Service - Sec 106

Dear Mr Blew

As the lead officer for Eastern Quarry, I am in receipt of your enquiry.

Anecdotally, I understand the land owner chose to appoint Arriva since they were already operating in the area. However, your query would be better directed to Henley Camland for certainty and information on the appointment process. The obligation on the landowner to provide the service is set out in the S106, which KCC has signed up to, though there are no specific obligations to identify a particular service provider or for this to be agreed with any other party.

The contact for Henley Camland is Peter Nelson peter@camlanddevelopments.co.uk

Kind regards

Caroline

Caroline Barker
Principal Planning Delivery Officer



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From: Graham Blew

Sent: 14 December 2018 10:46

As part of the Section 106 Agreement the developer is required to provide a bus service linking to Swanscombe High Street.

• The Town Council would like to find out how Arriva, from the different bus service providers, were commissioned to supply this service?

We went to Arriva as were advised at the first Transport Review Groups (TRG) required under the S106 that Arriva were "the" bus service provider not "one of the"

Were Kent County Council involved in the process?

Yes they are attendees at the TRG

Could you please ensure this enquiry is passed to the appropriate officer/department at the EDC for a response.

Thank you

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